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Measurement Model Assessment of Intervention Strategies for Littering Behavior Changes using Partial Least Square: in Context of Malaysian Flat Residents

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Abstract

This research was conducted for assessment of the measurement model by using Structural Equation Modeling Partial Least Square. In implementing the measurement model testing in this study, the variable exogenous and endogenous variables that intervention strategies are represented by the variables x and behavioral changes that are represented as variable y . Test validity and reliability is implemented through Structural Equation Modeling (SEM) analysis using Smart PLS 2.0. A total of 1200 questionnaires were distributed and only 849 forms returned and used for this analysis. In this paper, findings and discussion will only describe the results of an analysis of the measurement model linking indicators (manifest variables) to construct. Assessment of the validity and reliability of the measurement model is assessed through four following analysis of internal consistency reliability, indicator reliability, convergent validity and discriminant validity. The end result of over four analysis found that the measurement model in this study is valid and can be used for further analysis of the formation of structural models.

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1. Introduction

First critical efforts in the field of behavior analysis to find solutions to environmental problems is to start with the problem of littering. Littering is described as rubbish dumping in the wrong place, resources are no longer useful, is not beneficial for the environment, dangerous, detrimental to the health and cause disease (eg. needles and toxic waste being dumped in the wrong place) [12]. There are many harmful effects of littering behavior which affect the environment, health and safety hazard and cost a lot for the country to cover the cost of waste collection scattered. They can also damage ecosystems living environment such as animals and plants [9]. In Malaysia, the problem of litter removal has invited a variety of adverse impacts on public health, including disease spread by rat urine due to a breach of a clean environment. According to Urban Wellbeing Minister of Housing and Local Government Minister Datuk Abdul Rahman Dahlan (2013) in [5], until June 1, 2013, a total of 18 deaths were recorded for 1,768 cases of diabetes rats. According to him, a report released by the Ministry of Health shows that the number of cases increased from 2,268 cases with 55 deaths in 2011 to 3,665 cases with 48 deaths in 2012. According to the Chairman of the National Institute of Occupational Safety and Health (NIOSH) in [1], Tan Sri Lee Lam Thye in The Star newspaper dated October 15, 2013, an increase of rat urine disease or leptospirosis is caused by dirty environment and waste disposal is done incorrectly. Food scraps are thrown in the drain will provide food for rats and mice resulted in a population increase. According to Tan Sri Lee Lam Thye again, an increase in the breeding population of mice can be solved or alleviated by creating a clean environment with waste disposal is done in a way that betul. As per Report of the Seventh Malaysia Plan, the total allocation to the Ministry for cleanup expenses for the year From 1996 to 2000, including the organization of environmental sanitation campaign by the Local Authority allocated RM 743,000 while for sanitation projects RM15 million has been allocated to address environmental problems in Malaysia [11]. Thus, according to [8] to solve the littering problem, emphasis and attention should be committed in changing the behavior of individuals and public attitude towards the problem. Changes in behavior are important as this kind of changes is more effective for continuing basis in long term. The study did not focus on behavior change which will only affect the temporary and will revert to its previous state when a strategy is not implemented yet.

2. The Need For Intervention Strategies To Change Littering Behaviour

The onset of this issue, a study of littering behaviour and a new method developed to address this problem [14]. Therefore, it should start by identifying and then focusing on techniques for bringing effective behavioural change. In the context of this article is a case study for the occupants of flats, appropriate behavioural interventions are identified and designed to provide community behavioural change in large clusters, with the aim to benefit everyone in the community to reduce littering [13]. Nevertheless, this study is intended only to

test the validity and reliability of data indicators (manifest variables) that are connected to construct structural models for analysis.

3. Research Methodology

A total of 1200 questionnaires were distributed to the study and only 849 returned forms to be used for this analysis. The selection of respondents was based on convenience sampling flat residents (convenience sampling) or Non-Probability Samples. Sampling technique is most widely used in behavioral science research . The rationale for the selection of convenience sampling among residents of low-cost flats are because of the convenience factor, time saving, cost constraints and lack of cooperation of the population [4]. Moreover, the rationale for the selection of convenience sampling was due to the amount of the actual figures for the population in the flat is not known accurately. In this study, only three of the municipal councils who participated in this study, namely Kuala Lumpur, Shah Alam and Petaling Jaya. The selection of these three municipal councils because the city has the highest total number of low-cost flats in Malaysian if compared to the other cities. Therefore, the selection of the sample of the population in the cities would reflect the population situation in Malaysian flat residents who are not involved in the study.

4. Partial Least Square Analysis

For Structural equation analysis using the Partial Least Square Smart PLS 2.0 for the evaluation of the measurement model, the identification of indicators and constructs should be done first. In this study, the intervention strategy represented a symbol x representing the exogenous variables (independent variables), while changes in littering behavior labeled as a symbol y represents the endogenous variable (dependent variable). There are eleven independent variables identified through empirical research conducted while only one dependent variable which will be linked to the independent variable for this analysis. Independent and dependent variable in this study is known as the constructs. Item indicators or manifest variables used for exogenous variables (x) in this study is the implementation activities of intervention strategies indicators used items for endogenous variables (y) is the determination of the behavioral change determinant . There are 75 item indicators used for both constructs.

5. Validity and Reliability Testing for Measurement Model

Assessment of the validity and reliability of the measurement model is assessed through the following analysis of internal consistency reliability, indicator reliability, convergent validity and discriminant validity. The analysis and description of the measurement model are shown as per sub section below;

5.1. Internal Consistency Reliability

Internal Consistency Reliability of the measurement model study using the composite reliability (CR) for each construct. The testing validity of the constructs is measured by the criteria of reliability of block composite indicator that measures the construct [6]. According to [7] the composite reliability of the measurement model is acceptable when it reaches 0.70 or above and average variance extracted (average variance extracted) than 0.50 also considered acceptable. Table 5.1 below shows the composite reliability (CR) for each construct of this study

exceeded the value recommended by [7] of more than 0.70 (> 0.70) which is in the range of 0.77 to 0.96. This means, the constructs have met the stability and consistency of the indicators show that each item in each one constructs correlated well [16].

Table 5.1: Composite Reliability Value Output (CR)

| CONSTRUCT | CONSTRUCT LABEL | COMPOSITE RELIABILITY (CR) |
|--------------------------------|------------------------|-----------------------------------|
| LAW ENFORCEMENT | ENFOR | 0.838 |
| REWARD | GAN | 0.845 |
| INCENTIVE | INSEN | 0.841 |
| CAMPAIGN | KEM | 0.840 |
| BEHAVIOURAL CHANGES | LBR | 0.961 |
| MODELING | MODEL | 0.799 |
| SOCIAL NORM | NORM | 0.902 |
| ENVIRONMENTAL EDUCATION | PEAS | 0.885 |
| COMMUNITY INVOLVEMENT | PK | 0.856 |
| PROMPT | PROM | 0.929 |
| PUNISHMENT | PUNISH | 0.777 |
| ENVIRONMENTAL DESIGN | RAS | 0.829 |

5.2 Indicator Reliability

Indicator Reliability is determined by analysis of the scores loading. According to [3], the measurement model achieved satisfactory reliability indicator when loading score for indicator items have value at least 0.7 and significant at least at the level of 0.05. Even so, according to [17], loading an acceptable score is 0.5 on and the items loading score <0.5 should be removed from the model. In this study, the results of calculations performed by the PLS algorithm found that items with a loading indicator has a score of less than 0.62 should be removed from the model (< 0.62 deleted). The end of each loading scores for items indicators in this study is in the lower range until the 0.669 high of 0.956. Figure 5.2 shows the measurement model signifies the loading end of the indicators for each construct after a selection is made to select the best indicator. Table 5.2 shows the final score for each item loading for indicators will be used for the actual analysis.

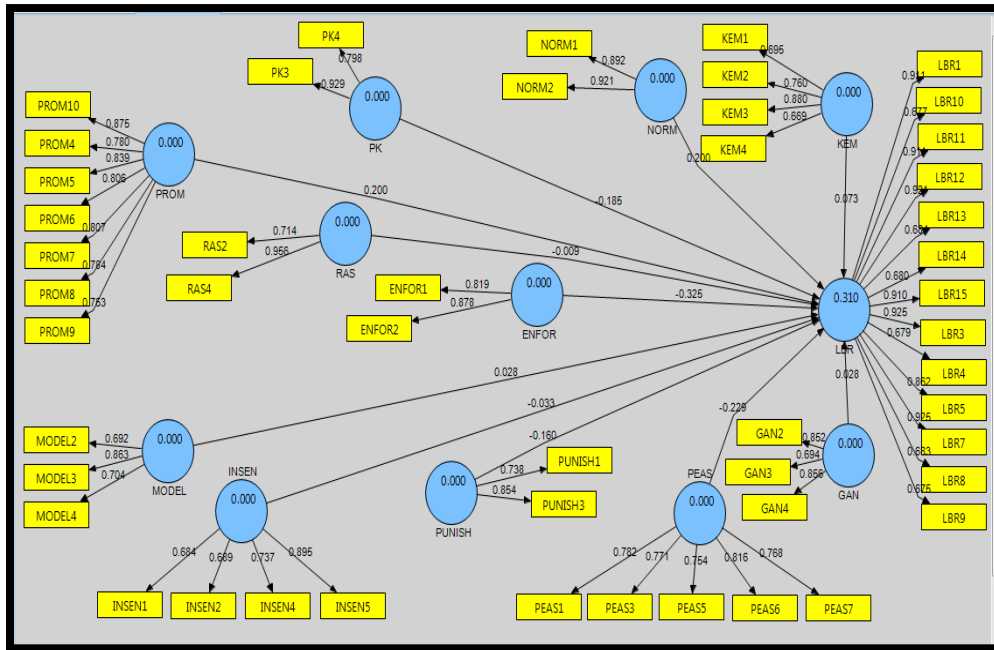


Fig. 5.2: Final score loading for each indicator item.

Table 5.2: Score Loading Output

| Construct | Item | Label Item | Loading |
|-----------------|---|------------|--------------|
| LAW ENFORCEMENT | Strengthen existing law | ENFOR1 | 0.819 |
| | Increase elevated surveillance of CCTV | ENFOR2 | 0.878 |
| REWARD | Tangible reward | GAN2 | 0.852 |
| | Intangible reward (appreciation & compliments) | GAN3 | 0.694 |
| | Litter marked item (cash reward for bottle collection) | GAN4 | 0.856 |
| INCENTIVE | Incentive in a form of material | INSEN1 | 0.684 |
| | Incentive in a form of appreciation | INSEN2 | 0.689 |
| | Bottle deposit law | INSEN4 | 0.737 |
| | Organizing environmental sustainable programs | INSEN5 | 0.895 |
| CAMPAIGN | Identifying of right target group for campaign delivering | KEM1 | 0.695 |
| | Public service announcement (PSA) | KEM2 | 0.760 |
| | Utilization of medium varieties | KEM3 | 0.880 |
| | Celebrities as intermediary to present at venue | KEM4 | 0.669 |
| LITTERING | Increase of bin usage | LBR1 | 0.911 |

| | | | | |
|---------------------------|---|--|--------------|--------------|
| BEHAVIOUR CHANGES | Decrease of total litter disposal for certain location | LBR3 | 0.925 | |
| | Increase of respond towards cleanliness and maintenance surrounding | LBR4 | 0.679 | |
| | Increase of responsibility | LBR5 | 0.862 | |
| | Existing community willingness to cooperate with local authorities. | LBR7 | 0.925 | |
| | Increase of awareness | LBR8 | 0.683 | |
| | Existance of a more stable attitude | LBR9 | 0.675 | |
| | Decrease of littering rate | LBR10 | 0.677 | |
| | Increase of cleanliness | LBR11 | 0.911 | |
| | Increase of community support in pro environmental activities | LBR12 | 0.921 | |
| | Increase of respond towards recycling facility usage | LBR13 | 0.684 | |
| | Increase in resource recovery | LBR14 | 0.680 | |
| | Cost saving including for cleaning cost | LBR15 | 0.910 | |
| | MODELING | Influence of celebrity in role-modelling | MODEL2 | 0.692 |
| | | Parents modelling | MODEL3 | 0.863 |
| | | Peers programs | MODEL4 | 0.704 |
| NORMS INFLUENCE | Cleanup of existing litter | NORM1 | 0.892 | |
| | Written of persuasive messages | NORM2 | 0.921 | |
| EDUCATION | Child education | PEAS1 | 0.782 | |
| | Community awareness program | PEAS3 | 0.771 | |
| | Community education program | PEAS5 | 0.754 | |
| | Use of promotional materials | PEAS6 | 0.816 | |
| | Education programs for youth communities | PEAS7 | 0.768 | |
| COMMUNITY INVOLVEMENT | Appoint of community leader | PK3 | 0.929 | |
| | Good communication delivery | PK4 | 0.798 | |
| PROMPT | Use of positive & polite message | PROM4 | 0.780 | |
| | Use of simple & comprehensible message | PROM5 | 0.839 | |
| | Approach Prompt | PROM6 | 0.806 | |
| | Avoidance Prompt | PROM7 | 0.807 | |
| | Locate signage of messages that can be easily seen | PROM9 | 0.753 | |
| | Use of anti litter prompt in promotional materials | PROM10 | 0.875 | |
| | PUNISHMENT | Shame and Embarassment methods | PUNISH1 | 0.738 |
| Impose high rate of fines | | PUNISH3 | 0.854 | |

| | | | |
|----------------------|---|------|--------------|
| ENVIRONMENTAL DESIGN | Attractively designed waste bin | RAS2 | 0.714 |
| | Provide additional facilities of recycled bin next to waste bin | RAS4 | 0.956 |

5.3 Convergent Validity

Performed to determine the convergent validity of the indicators of the suitability of each item in each construct is built [15]. In this study, an assessment of the convergent validity of the measurement model is done by evaluating the average variance of the average variance extracted (AVE). According to [10], convergent validity is considered adequate when the constructs have an average variance (AVE) exceeds 0.5 and above (> 0.5). Table 5.3 shows the results of the analysis of all constructs have AVE values between 0.571 until 0.822, exceeding the proposed AVE. Table 5.3 below shows the reliability of convergence for each construct.

Table 5.3: AVE Value Output

| CONSTRUCT | CONSTRUCT LABEL | AVERAGE VARIANCE EXTRACTED (AVE) |
|-------------------------|-----------------|----------------------------------|
| LAW ENFORCEMENT | ENFOR | 0.721 |
| REWARD | GAN | 0.647 |
| INCENTIVE | INSEN | 0.572 |
| CAMPAIGN | KEM | 0.571 |
| BEHAVIOURAL CHANGES | LBR | 0.659 |
| MODELING | MODEL | 0.573 |
| SOCIAL NORM | NORM | 0.822 |
| ENVIRONMENTAL EDUCATION | PEAS | 0.606 |
| COMMUNTY INVOLVEMENT | PK | 0.750 |
| PROMPT | PROM | 0.651 |
| PUNISHMENT | PUNISH | 0.637 |
| ENVIRONMENTAL DESIGN | RAS | 0.712 |

5.4 Discriminant Validity

In this study, discriminant validity of the measurement model is done through two evaluation process, through criteria Fornell and Larcker [2] and cross loading. Discriminant validity was formed as indicator variables in the other constructs. Measurement model is said to have discriminant validity when:

- The square root of AVE than the correlation between the variables and,
- Loading of the indicator construct scores was higher than the other constructs [3]

5.4.1 Fornell dan Larcker (1981)

According to Fornell and Larcker view [2], if the square root of the average variance (AVE) is extracted exceeds the correlation between the constructs with other constructs in the model, the measurement model is said to have good discriminant validity [6]. Therefore, to determine the valuation of the discriminant validity of the measurement model according to Fornell and Larcker, criteria for the evaluation of the first, the AVE for each construct generated using the algorithm SmartPLS function. After that, the square root of each AVE value calculation is done manually. Based on Table 5.4.1 below, found the square root of AVE for each construct in bold (bold) is greater than the total value of which is on the extreme horizontal and vertical column down. Values in bold represent the square root of the AVE and the values that are not in bold represent the inter-correlation between the constructs. In the table below, the square root of the AVE is found recorded higher values of the diagonal blocks in the vertical and horizontal block diagonal of the correlation between the constructs with other constructs. Thus, the discriminant validity Fornell and Larcker criteria have been met.

Table 5.4.1: Fornell and Larcker Output

| | ENFOR | GAN | INSEN | KEM | LBR | MODEL | NORM | PEAS | PK | PROM | PUNISH | RAS |
|--------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ENFOR | 0.849 | | | | | | | | | | | |
| GAN | 0.223 | 0.804 | | | | | | | | | | |
| INSEN | 0.220 | 0.387 | 0.756 | | | | | | | | | |
| KEM | 0.214 | 0.280 | 0.290 | 0.755 | | | | | | | | |
| LBR | -0.424 | -0.163 | -0.217 | -0.133 | 0.812 | | | | | | | |
| MODEL | 0.262 | 0.411 | 0.079 | 0.350 | -0.127 | 0.757 | | | | | | |
| NORM | 0.126 | 0.319 | -0.122 | 0.238 | 0.134 | 0.192 | 0.907 | | | | | |
| PEAS | 0.463 | 0.492 | 0.163 | 0.458 | -0.233 | 0.375 | 0.591 | 0.779 | | | | |
| PK | 0.318 | 0.673 | 0.439 | 0.392 | -0.276 | 0.452 | 0.336 | 0.660 | 0.866 | | | |
| PROM | 0.138 | 0.229 | -0.085 | 0.242 | 0.148 | 0.265 | 0.700 | 0.505 | 0.290 | 0.807 | | |
| PUNISH | 0.056 | 0.055 | -0.077 | 0.383 | -0.144 | 0.149 | -0.010 | 0.003 | 0.031 | 0.034 | 0.798 | |
| RAS | -0.049 | 0.128 | -0.136 | 0.135 | 0.156 | 0.127 | 0.438 | 0.210 | 0.154 | 0.659 | 0.093 | 0.844 |

Note: Diagonal (the bolded figure) represents the average difference (average variance) and represents the squared AVE.

5.4.2 Cross Loading

Secondly, the determination of the discriminant validity of the measurement model is also done by performing an assessment on the loading of each indicator for each correlation between the constructs. To get the cross loading, the function of the PLS algorithm is used. Table 5.4.2 shows the cross loading between construct and item indicators. This table shows the scores for each block loading which is higher than the other blocks that are in the horizontal and vertical blocks of the same. In conclusion, the cross-loading of the

schedule has good discriminant validity as the correlation indicator is greater than the correlation indicator-construct with other constructs. Therefore, the whole table 5.4.2 below shows the second assessment of the discriminant validity of the measurement model is valid and sufficient in meeting the discriminant validity.

Table 5.4.2: The Cross Loading Output

| | ENFOR | GAN | INSEN | KEM | LBR | MODEL | NORM | PEAS | PK | PROM | PUNISH | RAS |
|---------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| ENFOR1 | 0.819 | 0.283 | 0.004 | 0.259 | -0.326 | 0.245 | 0.306 | 0.562 | 0.366 | 0.313 | 0.034 | 0.087 |
| ENFOR2 | 0.878 | 0.112 | 0.340 | 0.118 | -0.391 | 0.205 | -0.058 | 0.253 | 0.192 | -0.046 | 0.059 | -0.149 |
| GAN2 | 0.189 | 0.852 | 0.369 | 0.215 | -0.139 | 0.324 | 0.269 | 0.451 | 0.683 | 0.172 | -0.072 | 0.005 |
| GAN3 | 0.083 | 0.694 | 0.210 | 0.085 | -0.073 | 0.268 | 0.159 | 0.190 | 0.355 | 0.074 | 0.070 | 0.027 |
| GAN4 | 0.225 | 0.856 | 0.324 | 0.311 | -0.159 | 0.383 | 0.305 | 0.463 | 0.533 | 0.256 | 0.136 | 0.229 |
| INSEN1 | 0.196 | 0.191 | 0.684 | 0.219 | -0.127 | 0.206 | -0.066 | 0.138 | 0.344 | -0.005 | 0.057 | 0.009 |
| INSEN2 | 0.170 | 0.410 | 0.689 | 0.239 | -0.115 | 0.052 | 0.010 | 0.245 | 0.431 | 0.086 | -0.278 | 0.038 |
| INSEN4 | 0.169 | 0.355 | 0.737 | 0.187 | -0.115 | 0.250 | -0.130 | 0.022 | 0.248 | -0.112 | 0.007 | -0.190 |
| INSEN5 | 0.161 | 0.285 | 0.895 | 0.243 | -0.243 | -0.098 | -0.144 | 0.117 | 0.345 | -0.148 | -0.051 | -0.195 |
| KEM1 | 0.201 | 0.600 | 0.365 | 0.695 | -0.079 | 0.442 | 0.319 | 0.561 | 0.570 | 0.300 | 0.184 | 0.150 |
| KEM2 | 0.096 | 0.078 | 0.297 | 0.760 | -0.088 | 0.252 | 0.143 | 0.212 | 0.304 | 0.173 | 0.279 | 0.145 |
| KEM3 | 0.206 | 0.096 | 0.107 | 0.880 | -0.141 | 0.207 | 0.157 | 0.360 | 0.172 | 0.156 | 0.385 | 0.078 |
| KEM4 | 0.093 | 0.264 | 0.278 | 0.669 | -0.016 | 0.225 | 0.083 | 0.233 | 0.289 | 0.083 | 0.311 | -0.065 |
| LBR1 | -0.354 | -0.111 | -0.190 | -0.084 | 0.911 | -0.108 | 0.203 | -0.143 | -0.187 | 0.216 | -0.173 | 0.153 |
| LBR10 | -0.211 | -0.091 | -0.098 | -0.027 | 0.677 | 0.010 | -0.024 | -0.067 | -0.157 | -0.004 | -0.087 | 0.092 |
| LBR11 | -0.350 | -0.114 | -0.178 | -0.099 | 0.911 | -0.113 | 0.189 | -0.151 | -0.185 | 0.207 | -0.176 | 0.153 |
| LBR12 | -0.353 | -0.138 | -0.188 | -0.117 | 0.921 | -0.128 | 0.212 | -0.127 | -0.186 | 0.247 | -0.231 | 0.181 |
| LBR13 | -0.422 | -0.202 | -0.180 | -0.204 | 0.684 | -0.139 | -0.078 | -0.418 | -0.392 | -0.097 | 0.054 | 0.059 |
| LBR14 | -0.208 | -0.081 | -0.088 | -0.005 | 0.680 | 0.015 | -0.016 | -0.064 | -0.152 | 0.006 | -0.083 | 0.100 |
| LBR15 | -0.349 | -0.121 | -0.170 | -0.097 | 0.910 | -0.098 | 0.192 | -0.152 | -0.187 | 0.213 | -0.178 | 0.150 |
| LBR3 | -0.360 | -0.134 | -0.205 | -0.102 | 0.925 | -0.131 | 0.225 | -0.119 | -0.186 | 0.249 | -0.229 | 0.178 |
| LBR4 | -0.427 | -0.210 | -0.209 | -0.186 | 0.679 | -0.135 | -0.072 | -0.415 | -0.400 | -0.094 | 0.064 | 0.053 |
| LBR5 | -0.334 | -0.068 | -0.171 | -0.076 | 0.862 | -0.080 | 0.167 | -0.132 | -0.134 | 0.178 | -0.129 | 0.144 |
| LBR7 | -0.360 | -0.134 | -0.204 | -0.101 | 0.925 | -0.130 | 0.225 | -0.120 | -0.186 | 0.251 | -0.229 | 0.178 |
| LBR8 | -0.418 | -0.211 | -0.211 | -0.184 | 0.683 | -0.136 | -0.074 | -0.412 | -0.403 | -0.089 | 0.068 | 0.047 |
| LBR9 | -0.197 | -0.072 | -0.108 | -0.012 | 0.675 | -0.001 | -0.018 | -0.060 | -0.155 | 0.003 | -0.064 | 0.104 |
| MODEL2 | 0.049 | 0.258 | 0.128 | 0.135 | -0.084 | 0.692 | -0.053 | 0.109 | 0.254 | 0.067 | 0.102 | -0.035 |
| MODEL3 | 0.300 | 0.331 | 0.164 | 0.360 | -0.118 | 0.863 | 0.118 | 0.349 | 0.423 | 0.137 | 0.129 | 0.070 |
| MODEL4 | 0.214 | 0.351 | -0.160 | 0.274 | -0.081 | 0.704 | 0.397 | 0.382 | 0.330 | 0.441 | 0.105 | 0.275 |
| NORM1 | 0.107 | 0.211 | -0.033 | 0.256 | 0.112 | 0.097 | 0.892 | 0.535 | 0.307 | 0.640 | -0.004 | 0.420 |
| NORM2 | 0.121 | 0.358 | -0.178 | 0.182 | 0.130 | 0.240 | 0.921 | 0.539 | 0.303 | 0.631 | -0.014 | 0.378 |
| PEAS1 | 0.178 | 0.265 | -0.117 | 0.388 | -0.053 | 0.291 | 0.653 | 0.782 | 0.395 | 0.459 | 0.094 | 0.226 |
| PEAS3 | 0.359 | 0.309 | -0.018 | 0.314 | -0.189 | 0.199 | 0.558 | 0.771 | 0.467 | 0.416 | -0.035 | 0.221 |
| PEAS5 | 0.359 | 0.257 | 0.263 | 0.593 | -0.133 | 0.183 | 0.455 | 0.754 | 0.525 | 0.450 | 0.079 | 0.304 |
| PEAS6 | 0.301 | 0.487 | 0.216 | 0.389 | -0.202 | 0.397 | 0.423 | 0.816 | 0.598 | 0.358 | -0.043 | 0.136 |
| PEAS7 | 0.463 | 0.458 | 0.149 | 0.213 | -0.217 | 0.343 | 0.368 | 0.768 | 0.502 | 0.358 | 0.006 | 0.037 |
| PK3 | 0.348 | 0.647 | 0.351 | 0.393 | -0.284 | 0.506 | 0.354 | 0.670 | 0.929 | 0.269 | 0.075 | 0.154 |
| PK4 | 0.170 | 0.502 | 0.442 | 0.265 | -0.175 | 0.220 | 0.200 | 0.434 | 0.798 | 0.231 | -0.050 | 0.106 |
| PROM10 | 0.034 | 0.184 | -0.042 | 0.092 | 0.179 | 0.212 | 0.527 | 0.351 | 0.227 | 0.875 | 0.020 | 0.540 |
| PROM4 | 0.012 | 0.152 | -0.011 | 0.255 | 0.123 | 0.171 | 0.511 | 0.396 | 0.209 | 0.780 | -0.033 | 0.487 |
| PROM5 | 0.158 | 0.222 | 0.042 | 0.255 | 0.036 | 0.134 | 0.660 | 0.454 | 0.261 | 0.839 | -0.045 | 0.592 |
| PROM6 | 0.110 | 0.344 | -0.006 | 0.292 | 0.041 | 0.332 | 0.604 | 0.462 | 0.310 | 0.806 | 0.107 | 0.606 |
| PROM7 | 0.215 | 0.086 | -0.226 | 0.231 | 0.139 | 0.222 | 0.628 | 0.403 | 0.186 | 0.807 | 0.097 | 0.565 |
| PROM8 | 0.264 | 0.322 | 0.014 | 0.294 | 0.058 | 0.260 | 0.584 | 0.541 | 0.354 | 0.784 | 0.075 | 0.578 |
| PROM9 | 0.165 | 0.301 | -0.116 | 0.078 | 0.034 | 0.253 | 0.658 | 0.529 | 0.283 | 0.753 | -0.090 | 0.422 |
| PUNISH1 | 0.027 | 0.070 | -0.046 | 0.214 | -0.099 | 0.146 | 0.032 | -0.041 | 0.072 | 0.120 | 0.738 | 0.244 |
| PUNISH3 | 0.059 | 0.024 | -0.075 | 0.381 | -0.129 | 0.100 | -0.038 | 0.036 | -0.011 | -0.044 | 0.854 | -0.056 |
| RAS2 | 0.016 | 0.211 | -0.105 | 0.059 | 0.070 | 0.205 | 0.294 | 0.147 | 0.174 | 0.625 | 0.103 | 0.714 |
| RAS4 | -0.068 | 0.073 | -0.127 | 0.144 | 0.167 | 0.074 | 0.426 | 0.202 | 0.121 | 0.566 | 0.073 | 0.956 |

6. Conclusion

This paper has given the discussion and decision on test validity and reliability of measurement model of the study data collected on residents flats in Malaysia. Issues of this study are also discussed to provide an overview of the purpose of the study is done and the identification of indicators and constructs item. Testing validity and reliability of the analysis done by four analysis of internal consistency reliability, indicator reliability, convergent validity and discriminant validity. End of the results of the tests show the reliability and validity of the measurement model is satisfactory. Test results on the validity and reliability found that indicators for measurement model in this study is valid and can be used for further analysis of the structural models.

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